RECREATIO PROFESSIONAL BOOTCAN

ESSENTIAL TRAINING FOR NEW YOUNG RECREATION PROFESSIONALS



REMARKABLERECREATIONSOLUTIONS.COM



RECREATION PROFESSIONAL BOOT CAMP

This RECREATION PROFESSIONAL BOOT CAMP will provide you with the foundation you need to *THRIVE* as a Recreation Professional. We will explore the theories of recreation, and give you hundreds of tangible "take-home" ideas to put those theories into practice. This Coaching Series will *ACTIVATE YOU*, so you can *ACTIVATE YOUR COMMUNITY*. We will be investigating program areas that you might not be engaged in yet, thus *LAUNCHING* the next phase of your career.

FORMAT

Online Group Webinar— LIVE!

8 Sessions / Once a week / 1.5 hours per session Same day and time each week / Total of 12 hours

INVESTMENT

A Single Webinar Session is typically \$40. This 8 Session Series = \$240 (8 for the price of 6) (Equal to \$30/session or \$20/hour)

DISCOUNTED FOR LIMITED TIME ~

Super Discount = 60% OFF = NOW \$96 (Equal to \$12/session or \$8/hour)

BENEFITS (THE RETURN ON INVESTMENT)

- •Perfect for new Young Recreation Professionals
- •Insight into the Profession's Principles & Practices
- •Build a foundation for launching your Rec Career
- •build a foundation for fauncining your Rec Career
- •Invest in Yourself and Build Expertise (\$380 Value)
- •100's of Take-Aways to Implement (\$900 Value)
- •8 Sess (12 hrs) of Recreation Coaching (\$480 Value)
- •Plus, receive a Resume Review & Input (\$200 Value)
- •Plus, receive Certificate of Completion (\$100 Value)
- •After series, you get free access to 6 of the once-a-
- month Check-Ins ("Rec Quest Cohort") (\$240 Value)

 •Mentor for Life ("Iust a call away") (Priceless)

SERIES DATES 3/21—5/9 (2024)

3/21—5/9 (2024) THU's @ 1pm (EST) 8 Sessions / Online



GET REC'D: GETTING RECREATION TO OUR COMMUNITY



of the This introductory session provides a quick overvi Recreation Profession, showing both the "Principle and the "Practice" of providing recreation to your communi We will look at the WHY of recreation being essential. We take a short tour of the history of Parks and Recreation in t United States. We will learn the WHAT of assessing our co. unity needs, to then align our services to best meet those no determining our Core Services. We will discover what message is and learn how to best put that message in from our community by creating Agency Ambassadors.

A STRATEGIC APPROACH TO CONTRACT INSTRUCTORS



Here we introduce the concept of being strategic in our profession. Then, with that framework in mind we explore the best practices for implementing Contract Instructors on a wide scale. As a program area, Contract Instructors can reach all ages, all demographics, all cultures. This program area can significantly impact your Agency's fiscal outlook, by increasing Cost Recoveries and decreasing General Fund Subsidies, while accomplishing your Agency's Mission to meet your community. We will explore the best methods and practices for taking your Contract Instructor Program to the next level.

THE HEALTHY HABITS MOTIF, & THE CONNECTIONS CONCEPT



The motif of "Healthy Habits" should run through all recreation programs. We will explore what Healthy Habits are (it's much more than you might think) and why they are so vital. Then, we dive into the 3 different types of creative HEALTHY HABITS CAMPAIGNS, aimed at a thriving community. We will explore the concept of "CONNECTIONS": (1) Helping our community connect with one another, (2) How to connect with our elected officials, & (3) Connecting with our profession. At the end, we will activate our own Personal Leadership Philosophy and Check-In with the Recreation Professional Job Competencies.

WOW FACTOR: UNLEASHING CREATIVITY IN THE RECREATION PROFESSION



JUST WOW: We will dig into what makes a Wow Factor and we will learn how to accomplish that *Wow* without losing our foundational mission. HOW TO WOW: We will investigate how *Wow* can be *Factored* into programs and facilities, by creating an Agency that values Innovation and Incubates creative ideas. BE A WOW FACTOR(Y): Discover how to keep churning out *Wow-Ness* as we explore dozens of creative real-life examples for adding *Wow on a Budget*. Then, we will practice *Activating Our Creativity*. At the end, we will investigate how to implement the Continuous Improvement Model.

EXCELLENT FACILITY RENTAL MANAGEMENT



Even if you do not currently manage your Agency's Facility Rental Program, there are two good reasons to invest the time to understand this service: (1) You may find yourself in charge of facilities in the future, (2) Every program you run will be utilizing a facility, so it is vital to know what goes into managing it. We will explore the best practice methods for organizing the rental process. We will create a defensible rental fee structure based on square footage and "price-points". We will examine a dozen effective policy considerations. We will investigate better ways to work with, and connect with, the maintenance staff.

FRING WITH COMMUNITY GROUPS,



Partnering with a concression of the variation of the volunteers, and increased community safety. We will investigate how to negotiate with community groups. We will look at how to set up Partnership Agreements that exchange "equal value" between the two parties. Then, we will look at the pros and cons of dozens of real-life partnership examples. After that, we will discover the steps for determining your agency's Brand, knowing that Branding is a vital first step before Marketing your programs.

PERFORMANCE MEASURES, & BUDGET PROJECTIONS



Tracking Performance Measures allows us to turn basic data into vital information that tells our Agency's Story, and highlights our Agency as an "Essential Service" to both our Elected Policy Makers and the community. We will discover the difference between outputs and outcomes. Then, we will cover some unique ideas for accomplishing Budget Projections. We will dive into the Recreation Program Planning Worksheet, that captures data from each single program, so we can build up to an Agency-Wide Budget. After that, we will use the Benefits Pyramid to establish a defensible pricing strategy for setting programs fees.

REVENUE GENERATION IN PARKS AND RECREATION



It is vital that Recreation Agencies press forward in their efforts to generate additional Revenue, instead of just passively "hoping" for more participants to register for the recreation programs. We will dive into 50 to 60 ideas for generating revenue to help your agency THRIVE! Some of these, you are likely already doing, but may need to think about them in new ways. Others will be new ideas that you can put into practice starting tomorrow. By increasing revenues, we allow our agency to have more resources available for other programs and we help our agency to reach its mission.

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ACTION STEPS:

You must know Your...

To Determine Your...

AFFIRM:

Know your WHY

Confidence

APPRECIATE:

Know your HISTORY

Common Ground

Know Your COMMUNITY

Community Needs

ALIGN: Kyour SERVICES

Core Services

Know Your MESSAGE

Communications

GETTING RECREATION TO OUR COMMUNITIES



EXCELLENT FACILITY RENTAL MANAGEMENT

Mark Honberger, Director
REMARKABLE RECREATION SOLUTIONS



EXCELLENT FACILITY RENTAL MANAGEMENT

WHY IS IMPORTANT TO FOLLOW EXCELLENT FACILITY RENTAL PRINCIPLES?

- Increased Rental Revenue
- Create a friendlier process for your users
- Establish appropriate and defensible user fees



- 1) Explore excellent ideas to ORGANIZE THE PROCESS for your Facility Rental Reservations
- 2) Analyze excellent ways to establish **DEFENSIBLE RENTAL FEES**, based on building square footage and "price-points"
- 3) Examine a dozen rental **POLICY CONSIDERATIONS**, some that you may not have thought of before

TODAY'S SESSION OBJECTIVES (summed up)

- 1) ORGANIZING THE PROCESS
- 2) DEFENSIBLE RENTAL FEES
- 3) POLICY CONSIDERATIONS



TODAY'S SESSION OBJECTIVES (summed up)

- 1) ORGANIZING THE PROCESS (x4)
- 2) DEFENSIBLE RENTAL FEES
- 3) POLICY CONSIDERATIONS

A) Develop Quality Facility Rental Brochures

- i) You have probably already thought of this ©
- ii) You are selling your agency, and your service
- iii) Be sure to use photos (worth thousand words)
- iv) Present the information in a clear and concise manner



- B) Consider using a "Flexible" Info Page System
 - i) COVER SHEET:
 - a) 8.5 x 14 paper (Landscape) folded in half
 - b) FAQ's (Frequently Asked Questions)
 - c) Summary List of Rentable Facilities
 - d) Show how easy it is to complete the Rental Process
 - e) Covers items that are useful for all renters



EXCELLENT FACILITY RENTAL MANAGEM

1) IDEAS FOR ORGANIZING THE PROCESS

COVER SHEET outside

RENTAL FACILITIES

9 Meeting Rooms, 3 Large Indoor Spaces, Many Picnic Areas, & Outdoor Event Spaces

TRACY COMMUNITY CENTER:

- 950 East Street
- Large Event Hall & 2 Meeting Rooms
- > See Information Page, "TCC"



TRACY TRANSIT STATION:

- > 50 E. Sixth Street
- Large Event Lobby & 3 Meeting Rooms
- ➤ See Information Page, "TTS"

TRACY CIVIC CENTER (City Hall):

- 333 Civic Center Plaza
- Large Event Lobby & 3 Meeting Rooms
- See Information Page, "CVC"



TSC MEETING ROOM:

- > 955 Crossroads Drive
- > 1 Meeting Room
- See Information Page, "MTG"



MANY PARKS:

- Large Grass Event Spaces
- Picnic Areas
- Covered Shade Structures
- > See Information Page, "PRK"









MEETING ROOMS ~ LARGE EVENT SPACES ~ PARKS



EXCELLENT FACILITY RENTAL MANAGEMENT

1) IDEAS FOR ORGANIZING THE PROCESS

COVER SHEET inside

It's easy to book your date!

You can hold a date for a Facility, if available, by submitting the following:

- A) **COMPLETED APPLICATION**: Submitted in writing (Fax, Email, or come to Office**)
- B) APPLICATION FEE: Payment of \$35 Non-refundable fee.
- C) **DEPOSIT**: Payment of applicable Security Deposit. (See Information Page for desired facility)

Then, by "20 days prior to your event," you must COMPLETE the following:

- D) USE FEE: Payment of Use Fee, usually a per-your fee. (See Information Page for desired facility)
- E) INSURANCE: Provide Certificate meeting requirements. (See Information Page, "INS")
- F) <u>ADDITIONAL REQUIREMENTS</u>: Meet any Additional Requirements, or Supplemental Permits, placed on your event through the review process. (See Information Page, "RVW")

Once these requirements are met, you will receive your:

G) SIGNED FACILITY RENTAL PERMIT*: Must have with you during your use of facility.

*The Permit must be signed by both the Renter and a representative of the City of Tracy. If the above requirements are not met by the deadline, the City reserves the right to consider the event cancelled and subject to the stated Cancellation Policy. The City also reserves the right to cancel the contract and release the date. Payments can be made by cash, check, or money order (payable to the City of Tracy), or by credit card (MC or Visa).

211126. 333 CIVIC CERTIC TRIZE (CITY TRITE) - 1777. (203) 031 0210 - 1704 16. (203) 031 0200

Completing the Application

In completing your application, it may be helpful to first determine your:

- RENTAL CLASSIFICATION: (Determined at the discretion of the City)
 - Non Profit Status = Groups that have obtained Federal 501(c)3 status, and can show proof.
 - Private Status = Individuals or groups holding private events.
 - Commercial Status = Companies, groups, individuals conducting business.
- Governmental Agency Status = Gov events open to all Tracy residents.
- APPLICABLE BOOKING WINDOW: (See Information Page, "BKG")
- DESIRED FACILITY OR PARK: (See list of facilities, or ask what's available)
- DESIRED RENTAL TIME: (Must include Set-Up and Clean-Up Time)
 - Renters may request to set-up the day prior to their event (if available), but must pay the hourly Use Fee for all hours that either they, or their set-up, occupy the facility.

Frequently Asked Questions

Here are some additional items that all renters shall be aware of:

- WHAT IS THE CANCELLATION POLICY? (See Information Page, "BKG")
 - To avoid all penalties, cancellations must be in writing over 90 days prior to event.
 - The \$35 Application Fee is non-refundable.
 - Percentages for Cancellation Fee are calculated and charged from Use Fees, not Deposit.
 - Rain Outs (active rain) at Park Rentals will not be charged a cancellation fee.
- WHAT IS THE DEPOSIT USED FOR? (All Deposits are charged prior to event)
 - To cover costs for: <u>Damages</u>, <u>Extra Cleaning</u>, <u>Lost Keys</u> (\$50), <u>Cancellation Fees</u>, Falsification of information on Application, or Not adhering to permitted times.
 - If Tracy Police Department (TPD) is called to any event, all deposits are forfeited.
- DO I NEED A PERMIT TO USE A PARK? (See Information Pages, "PRK" & "RVW")
 - The Tracy Sports Complex and Placencia Fields are available by "Permit Only"
 - All other Parks, except two above, usable on a "First-Come, First-Served Basis" (If not already rented) for groups 50 or less with "Traditional Activity". A Permit is required if:
 - (1) Event has over 50 people attending, or
 - (2) Event has Alcohol, or any "Non Traditional" Activity. (As Listed on "RVW")
 - Obtaining a Permit ensures that a Fark is reserved for you, and checked by staff prior to even

• WHAT IF I HAVE ALCOHOL AT MY EVENT?

- Renter is responsible for attendee's behavior. All alcohol must have proper permits.
- <u>City Permit</u> (with increased deposit and insurance) is required whenever Alcohol is <u>served</u> at function (wedding reception, birthday party, etc.).
- ABC License (Alcoholic Beverage Control) is required if Alcohol is sold by any means (tickets, included in admission, donations, or charging a sponsor fee).
- <u>City Council Approval</u> required for events requesting to have alcohol on City Streets.

• WHAT OTHER THINGS REQUIRE SPECIAL PERMISSION? (See "RVW")

- Health Permit (from SJ County) is required for events Serving Food to Public.
- Other Items Include: Non-City BBO's, Electricity, Water, Use of Parking Lots or Streets, Selling of Items or Admission (Business License), Amplified Sound, Jump Houses, Tents, Booths, Vendors, Decorations, Stages/Structures, Generators, Security, Portable Toilets, Barricades, et

WHAT IF EVENT DETAILS CHANGE AFTER SUBMITTING APPLICATION?

- Changing times of event may be considered as a cancellation (Per City Discretion).
- Renters must notify the City of any changes, in writing, in order to avoid falsification of information on their Application, which results in event shutdown and forfeits their full deposj
- Renters staying after "Rental Time" on signed permit will forfeit full deposit.



- B) Consider using a "Flexible" Info Pages System
 - ii) RENTAL DETAIL PAGES:
 - a) 8.5 x 11 paper (Portrait), One page per Facility
 - b) Covers information specific to that Rental Facility
 - c) Insert this page inside of the COVER SHEET
 - d) Insert only those pages the user is interested in
 - e) Rental info package is now CUSTOMIZED to the user



EXCELLENT FACILITY RENTAL MANAGEMENT

1) IDEAS FOR ORGANIZING THE PROCESS

RENTAL
DETAIL
PAGES

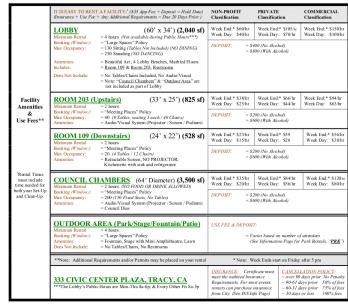




TRACY CIVIC CENTER

cility Information Page ACILITY ID#: BD040

CVC











Form Updated on 5/2/1

		A FACILITY: (\$35 App Fee + Deposit = Hold Date) + Any Additional Requirements = Due 20 Days Prior)	NON-PROFIT Classification	PRIVATE Classification	COMMERCIAL Classification
	ENTIRE FAC Minimum Rental: Booking (Window): Includes:	ILITY (6,200 sf) = 4 hours (Only Available on Th/Fr/Sa/Su)*** = "Large Spaces" Policy = Main Hall, Both Conference Rooms, Kitchen, Restrooms, Bar or Coat Check, and Lobby	Week End:* \$58/hr Week Day: \$38/hr DEPOSIT: = \$5 = \$6	Week End:* \$99/hr Week Day: \$67/hr 0 (No Alcohol) 0 (With Alcohol)	Week End: * \$141/h Week Day: \$95/hr
Facility Amenities & Use Fees* ** ** ** ** ** ** ** ** **	MAIN HALL Minimum Rental Booking (Window): Max Occupancy: Amenities:	(113' x 39') (4,400 sf) = 4 hours (Only Available on Th/Fr)*** = "Large Spaces" Policy = 250 Sitting/Dining (With Tables) = 550 Standing/Dancing (No Tables) = 30 Tables (8' x 2.5') / 250 Chairs = Dividable Room (2 Curtains, makes 3 sections) = STAGE (450 sf) (11' deep, 26' at front, 53' at back) = Podium, House Speakers, Screen, Back Stage Area = KITCHEN (280 sf) (20' x 14') (2 ovens, 6 Burners, Refrigerator, No Freezer, 2 Serving Counters)	\ .	Week End:* n/a Week Day: \$58/hr 0 (No Alcohol) 0 (With Acohol) only the "Entire Facil	Week End:* n/a Week Day: \$82/hr
must include time needed for both your Set-Up and Clean-Up.	CONF ROOM Minimum Rental: Booking (Window): Max Occupancy: Amenities:	(19' x 17') (325 sf) = 2 hours (Only Available on Th/Fr) = "Meeting Places" Policy = 12 (No Audio/Visual System) = 3 Tables, 12 Chairs, High Ceiling, Large Sky Light = Each has Private Outdoor Patio (570 sf) (30' x 19')	= \$0	Week End:* n/a Week Day: \$11/hr 0 (No Alcohol) 0 (With Alcohol) only the "Entire Facil	Week End:* n/a Week Day: \$15/hr
	950 EAST STI	REET, TRACY, CA 95376 railable for rentals on THU, FRI, SAT, SUN	*Note: Week Ends start on Friday after 5 pm (All Rates are Per- INSURANCE: Certificate must meet the outlined Insurance Requirements. For most events, renters can purchase insurance from City. (See INS Info Page) *CANCELLATION POLICE ~ over 90 days prior No F ~ 90-61 days prior 50% ~ 60-31 days prior 75% ~ 30 days or less 100%		



- C) Consider making your Rental Application a "One-Stop-Shop" type of form
 - i) When to do it (Let's talk about pros and cons)
 - ii) Organize a lot of info into a small space
 - iii)Set up a "Fast Track," for simple rentals
 - iv) Clear and concise (is what we are going for)



EXCELLENT FACILITY RENTAL MANAGEMENT

1) IDEAS FOR ORGANIZING THE PROCESS

RENTAL
APPLICATION
FORM
(one-stop-shop)

TRAC	Ŷ	FACILITY I	RENTAL 8		ERMIT	400	City of Tracy nmunity Services D East 10th Street Tracy, CA 95376 1: (209) 831-6200
Facility/Loca (Write the Name of the	tion: Facility Requested)	Check one: Bldg/Room Picnic Area Grass / Field City Street Other:	Event Hours (This is when your gue Start Time:		Reser (Include Se Start Time		al Minimums Apply)
Event Date:				Event Title:			I have Written
Event Contact Event Website	Person: Of Contine Postings:)r		Organization:			dhorization to act s behalf of the org (v)
Phone: Mobile:				Fax #: Email:			
Address:					State: Zip:	Estimated Attendance	£ (2)
Classification of Event Type of Event	Commercial	Place of Worship Government Entity Speech Event Concert Juzz / Blues Rock / Pop Rap / Hip-Hop Gospel / Church Country Western Heavy Metal Other (specify):	Yes Y. NO N Wedding Anniv. Quinceanera Birthday Banquet/Dinner Graduation Class School Other (specify):	Meeting [3] Meeting [4] Meeting [7] Training Public Forum Conference Business Prayer Other (specify):	Advance Sai On-site Sale NO TICKET FREE EVEN Sports Acti Sport: Practice Game Tournament Skill Assmt Camp Other (specif)	Adults (2 Adults (2 S Tens (14 SE	(Under 14) (Under 14) (Under 14) (Under 14) (It) (It)
	THIS IS NOT A PICNIC	CONCERT	PARTY	THIS IS NOT A MEETING Open Hame	THIS IS NO SPORTS ACT	TIVITY SPECIAL	NOT A IZED EVENT Tentth Permit
Food & Beverage	Food Sold Food Served NO FOOD Cooked on-site Prepared offsite NO FOOD	Alcohol Sold (ABC License, City Pe Alcohol Served/Coi Time Alcohol is Ava From: Transer Council App NOALCOHOL AT THIS EVENT	(ABC License, City Permit, Liquor Liability) Alcohol Served/Consumed (City Permit) Time Alcohol is Available: From: To: (Requires Conneil Approval if on City Streets) NOALCOHOL		☐ I want to Bri in my own BBQ unit (See Special R on back side o	• Food is proper • Not in an app (such as TC • Given or sold • Health Pe (Due 20 Da • NO: HEA ISNOT R	ared on-site proved kitchen CC or LHSC) It to general public termit Required sys Prior to Event) ALTH PERMIT EQUIRED
Entertainment & Equipment	Publicized [e1] OPEN TO PUBLIC Flyers (Must Provide Copy) Printed Ads (Must Provide Copy) Websites or Online Postings: @vostle Address) NO: ONLY BY BVITATION	Amplified Sound Speaking Singing Live Instruments DJ Radko/CD Recorded Music Non-amplified music only NOAMPLIFIED SOUND	Power Source Generator Output (kw): Quantity: (Supplemental Fermit Reg # ostput > 10km) Premises Power (Supplemental Permit may be required) NO POWER NEEDED	Tent / Canopy / Bo YES ~ Describe Si Supplemental Permit ma NO TENTS, CANC BOOTHS, OR VEN	(1) ize/Quantity: ay be required) OPIES,	City Mobile Stage (No Size "A" 36 x1 x Size "B" 36 x4 i Size "B" 36 x4 i Size "C" 36 x2 i Bring in Manufact Size x (Provide Spec fleations Permit) (Requires Inc. NO STAGES AT THIS EVENT	m-Profits Only) 4' (Requires 8- Supplemental 2- Permi) ured Stage: Height: with Supplemental

0	SPECIAL REQUESTS FROM RENTER			UST	ONLY	Cancellation Policy	
	[4]	Ye	s NO	_	No	☐ I understand, that upon receipt of the	Please provide a written
	Temporary Structures: (In addition to Tenti/Stages)					written cancellation request, the refund, if	Description of event,
	Amusements (Not allowed in Parks or Bldgs)					applicable, will be processed as follows:	or any other details that the city may need to know abo
	Arches					• 90 Days + = No Penalty	the city may need to know ask
	Other (specify:)					• 89-61 Days = Forfeit 50% of Fees • 60-31 Days = Forfeit 75% of Fees	
	BBQs or Cooking Trailers: (From Front; Restrictions) Size:	Ш		П		• 30 Days or less = Forfeit 100% of Fees	
	Outdoor Electrical Access: (Req. Supplemental Permit)					Insurance Requirement	
	Street Closure(s): (Requires Supplemental Permit; Fee)					Requires, unless otherwise stated, a	
	Vehicle Permit(s): (Limited Access on Park Turf; Fee)					Certificate of Insurance, naming the City of Tracy as "Additionally Insured."	
	Animals At Event: (Strict Restrictions Apply)					• \$1,000,000 Per Occurrence	
	List:			_		General Liability Insurance	
	Signs/Decorations During Event: (Restrictions Apply)			-		Provide my own Insurance Certificate (See Information Page, "INS")	
	Street Banner Hanging: (Restrictions Apply)					☐ Purchase the Insurance Certificate	
	Indoor Audio/Visual Access: (Limited Availability)					from the City of Tracy. Note: Rates vary based on number of Attendees	
	Channel 26 to film event: (Limited Availability)			П		and "Risk" Level of event.	
	Water in containers exceeding 20 gal in capacity:	ä	_			(See Information Page, "INS")	
	(City water not available; State Requirements Apply)			-		Deposits Requirement	
	Additional City Services: (Additional Fees Apply)					Location / Participants No Alcohol W/Alcohol	
	List:			_		Meeting Rooms	
	INTERNAL USE ONI	· Y				Park 1-50 (Trad.)* S0	
	SUPPLEMENTAL PERMITS REQUIRED Street Closure Permit (LVW) (All Street Events, Parameter)			No I		Park 1-50 (Non Trad.)* \$\ \$100 \ \ \$100 \ Park 51-100 \ Park 101-200 \ \ \$200 \ \$200 \ \$200	
						Park 101-200	
	Tent/Canopy Permit/Inspection [To](Tent/Vendor/Flat					Park 201-300 S300 S300	
	Stage Permit [0] (All stages, As indicated on fin					Park 301+ S500 S500	
1	Generator/Electrical Permit [sv] (Output 10kw+/Requi					Street Event/Parade \$500 Deposit	
5	Business License [ABDMN] (if Selling or Fundraising, not .					* Note: Traditional Activity is defined as being normal park usage. Alcohol or	
6	Internal Event Permit [00] (Internal Events, not meetle					anything requiring "further review"	
7	Sports Field Permit [K] (For Field Reservation					requires Deposit for the rental. City Sponsored Event?	
	Health Permit [P] (Required if indicated on fr	mt)				[00]	
	ADDITIONAL REQUIREMENTS		Yes	No I	Oone	□ <u>№</u> □ MOU	
	Written Auth To Act on Behalf of Org (*) (All C	rg)				Hosting City Department (<u>List Contact</u>): MCYSN	
	Proof of Non-Profit Status [A] (All Non Profit C	rg)				□ CMO	
)	Event Map [LOT UVW] (Outdoor events, Except simple pic	tic)				□ DES □ ED	
	Notice to Property Owners [Lvw] (All street eve	uts)				□FD	
	Recycling Bins (EFHLNOWZ) (May be required)					□ FIN □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
	Security [CEFHLNOW2] (May require Bonded Contr.					□ PCS	
	Port-A-Pots (EFHLNOWZ) (May be requised)					□ PD □ PW	
	EMT - Medical Personnel [EFHLNOWZ] (May be regula		_	П		□PW	
	Emergency Vehicles Access [LVW] (All outdoor eve						
	Council Approval (LNVZ) (All street events with alcoi					Requires Supervisor Review & Routing, if: • Selling or Fundraising is to occur (BL)	
				_			
		100)				All Outdoor, except simple picnic (Map)	
	Additional City Services (May be required at your expe Limit Attendance (May be required for your exp	- 1				Any Supplemental Permits Required	

Permitee shall indemnify, defend, and hot hammiss the City of Tracy (including its elected officials, officers, agents, volunteers, and employees) from and agents any and all claims, demnands, damages, liabilities, costs, and exposines (including count costs and attomery) seels resulting from a raing out of Permitee's performance of the activities permitted under the Permit to which this Agreement was required as part of the application process. I declare that I am untitorated to make this application and to agree to this indemnity, Hold Hermitees, and Defense Agreement, and all the information given here is true, accurate, and complete. I have read and understand the above Indemnity, Hold Hermitees, and Defense Agreement and an understand that if this application is approved, that this agreement shall be binding upon myself and the organization or group (prepesent. By sping this Agreement, I ACKNOWLEDGE THAT I HAVE BEEN AFFORDED THE OPPORTUNITY TO HAVE COUNSEL OF MY CHOOSING ADVISE ME, AND THAT I HAVE READ AND UNDERSTAND AND VOLUNTARILY AGREET TO THIS INDEMNITY, HOLD HARMLESS AND DEFENSE AGREEMENT.



FACILITY RENTAL & EVENT PERMIT APPLICATION

City of Tracy Parks & Community Services

> 400 East 10th Street Tracy, CA 95376

Telephone: (209) 831-6200

Fax: (209) 831-6218

Facility/Location: (Write the Name of the Facility Requested)	Check one: Bldg/Room Picnic Area Grass / Field City Street Other:	Event Hours: (This is when your guests will be present) Start End Time: Time:			ion (Rental) Hours: Clean-up Time; Rental Minimums Apply) End Time:
Event Date: Event Contact Person: Event Websites (or Online Postings):			Event 11tle: Organization:		I have Written Authorization to act on behalf of the org [v]
Phone: Mobile: Address:				State: Zip:	Estimated Attendance: (2)

MEETING

PARTY

Event Classifications & Type (Check Box)

CONCERT

"Fast Track" (strike through)

SPORTS ACTIVITY

SPECIALIZED EVENT

Food & Beverage	Food Food Sold Food Served NO FOOD Cooked on-site Prepared offsite	Alcolo Alcohol Sold (ABC License, City Perecond) Alcohol Served/Cond Time Alcohol is Avait From: (Requires Council Application) NO ALCOHOL AT THIS EVENT	[N] rmit, Liquor Liability) sumed (City Permit) lable:	Open Flame [0] Deep Fat Frying Cooking with Open Flame Outdoor Heater Non-Cooking Open Flame NO OPEN FLAME	BBQs (cooking I want to Brin my own BBQ unit (See Special R on back side of Use Park BB	ing equests of form) 3Q Unit	Food is prepared on-site Not in an approved kitchen (such as TCC or LHSC) Given or sold to general public Health Permit Required (Due 20 Days Prior to Event) NO: HEALTH PERMIT IS NOT REQUIRED
Entertainment & Equipment	Publicized [9] OPEN TO PUBLIC Flyers (Must Provide Copy) Printed Ads (Must Provide Copy) Websites or Online Postings: (Provide Address) NO; ONLY BY INVITATION	Amplified Sound [R] Speaking Singing Live Instruments DJ Radio/CD Recorded Music Non-amplified music only NO AMPLIFIED SOUND	Power Source (*1 Generator Output (kw): Quantity: (Supplemental Permit Req if output > 10kw) Premises Power (Supplemental Permit may be required) NO POWER NEEDED	Tent / Canopy / Bo	ze/Quantity: ay be required) OPIES,	S S S S S S S S S S	obile Stage (Non-Profits Only) Size "A" 36'x14' (Requires Size "B" 36'x18' Supplemental Size "C" 36'x22' Permit) ag in Manufactured Stage: :: x Height: de Specifications with Supplemental it) (Readires Inspection if over 30") STAGES THIS EVENT

Food & Entertainment Categories (Check Box)

"Fast Track" (strike through)

C/C	SPECIAL REQUESTS FROM RENTER		IN VAL USE O. V	Cancellation Policy	
"PLEMENTAL DOC ID#	Yes Temporary Structures: (In addition to Tents/Stages) • Amusements (Not allowed in Parks or Bidgs) • Arches • Other (specify:	s <u>NO</u>	Yes No	☐ I understand, that upon receipt of the written cancellation request, the refund, if applicable, will be processed as follows: • 90 Days + = No Penalty • 89-61 Days = Forfeit 50% of Fees • 60-31 Days = Forfeit 75% of Fees • 30 Days or less = Forfeit 100% of Fees	Please provide a written Description of event, or any other details that the city may need to know about:
DOC ID#:	Outdoor Electrical Access: (Req. Supplemental Permit) Street Closure(s): (Requires Supplemental Permit; Fee) Vehicle Permit(s): (Limited Access on Park Twf; Fee) Animals At Event: (Strict Restrictions Apply) List: Signs/Decorations During Event: (Restrictions Apply)			Requires, unless otherwise stated, a Certificate of Insurance, naming the City of Tracy as "Additionally Insured." • \$1,000,000 Per Occurrence General Liability Insurance □ Provide my own Insurance Certificate	
	Street Banner Hanging: (Restrictions Apply) Indoor Audio/Visual Access: (Limited Availability) List: Channel 26 to film event: (Limited Availability) Water in containers exceeding 20 gal in capacity: (City water not available; State Requirements Apply)			(See Information Page, "INS") Purchase the Insurance Certificate from the City of Tracy. Note: Rates vary based on number of Attendees and "Risk" Level of event. (See Information Page, "INS") Deposits Requirement	
	Additional City Services: (Additional Fees Apply)			Location / Participants No Alcohol W/Alcohol Meeting Rooms □ \$200 □ \$600 Large Rooms □ \$400 □ \$800	

Special Requests

Policies

Description

	INTERNAL USE ONLY				Large Rooms \$400 \$800
	SUPPLEMENTAL PERMITS REQUIRED	Yes	No	Don	Park 1-50 (Trad.)* \$0 Park 1-50 (Non Trad.)* \$100 \$100
01	Street Closure Permit [LVW] (All Street Events, Parades)				Park 51-100
02	Tent/Canopy Permit/Inspection [To](Tent/Vendor/Flame)				Park 201-300 \$300 \$300
03	Stage Permit [U] (All stages, As indicated on front)				Park 301+ \$500 \$500
04	Generator/Electrical Permit [SV] (Output 10kw+/Request)				Street Event/Parade S500 Deposit
05	Business License [ABDMN] (if Selling or Fundraising, not NP)				* Note: Traditional Activity is defined as
06	Internal Event Permit [00] (Internal Events, not meetings)				being normal park usage. Alcohol or anything requiring "further review"
07	Sports Field Permit [K] (For Field Reservations)				requires Deposit for the femal.
	Health Permit [P] (Required if indicated on front)				City Sponsored Event?
	ADDITIONAL REQUIREMENTS	Yes	No	Done	□ <u>NO</u> □ MOU
	Written Auth To Act on Behalf of Org [Y] (All Org)				Hosting City Department (<u>List Contact</u>): MCYSN
	Proof of Non-Profit Status [A] (All Non Profit Org)				City Events
10	Event Map [LOT UVW] (Outdoor events, Except simple picnic)				
11	Notice to Property Owners [LVW] (All street events)				By Other OHR OPCS OPD Departments
	Recycling Bins [EFHLNQWZ] (May be required)				HR
	Security [CEFHLNQWZ] (May require Bonded Contract)				Departments
	Port-A-Pots [EFHLNOWZ] (May be required)				PW
	EMT – Medical Personnel [EFHLNQWZ] (May be required)				
	Emergency Vehicles Access [LVW] (All outdoor events)				Requires Supervisor Review & Routing, if:
	Council Approval [LNYZ] (All street events with alcohol)				Selling or Fundraising is to occur (BL) All Outdoor appart simple pipping (Mar.)
	Additional City Services (May be required at your expense)			7	All Outdoor, except simple picnic (Map) Any Supplemental Permits Required
	Limit Attendance (May be required for your event)				

Additional Requirements

INDEMNITY, HOLD HARMLESS, AND DEFENSE AGREEMENT

Permitee shall indemnify, defend, and hold harmless the City of Tracy (including its elected officials, officers, agents, volunteers, and employees) from and against any and all claims, demands, damages, liabilities, costs, and expenses (including court costs and attorney's fees) resulting from or arising out of Permitee's performance of the activities permitted under the Permit to which this Agreement was required as part of the application process.

I declare that I am authorized to make this application and to agree to this Indemnity, Hold Harmless, and Defense Agreement, and, to the best of my knowledge and the belief, all the information given herein is true, accurate, and complete. I have read and understand the above Indemnity, Hold Harmless, and Defense Agreement and understand that if this application is approved, that this agreement shall be binding upon myself and the organization or group I represent.

By signing this Agreement, I ACKNOWLEDGE THAT I HAVE BEEN AFFORDED THE OPPORTUNITY TO HAVE COUNSEL OF MY CHOOSING ADVISE ME, AND THAT I HAVE READ AND UNDERSTAND AND VOLUNTARILY AGREE TO THIS INDEMNITY, HOLD HARMLESS AND DEFENSE AGREEMENT.

Signature:	Date:	

Indemnity - - Hold Harmless



RENTAL APPLICATION **FORM** (one-stop-shop)

TRAC	ÇY	FACILITY F AI			EVENT ATION	PERM	IIT	City of Tracy Parks & Community Service: 400 East 10 th Stree Tracy, CA 95374 Telephone: (209) 831-6201 Fax: (209) 831-621
Think Inside the To Facility/Loca (Write the Name of the	tion:	Check one: Bldg/Room Pienic Area Grass / Field City Street Other:	Event H (This is when) Start Time:		End Time:	a		tion (Rental) Hours: **Clean-up Tone: Rental Minimums Apply)** End Time:
Event Date:					Event Title:	_		
Event Contact	Person:				Organization	1:		I have Written Authorization to act
Event Website	2S (or Online Postings):						on behalf of the org v
Phone: Mobile:					Fax #: Email:			
Address:						State: Zip:		Estimated Attendance:
Classification of Event	☐ Non-Profit Org ☐ Private Citizen ☐ Commercial	of Group School District Place of Worship Government Entity Speech Event	Fundraiser (B) Yes NO	□ Ye		d On-s	ance Sales site Sales TICKETS: E EVENT	Participants
Type of Event	Pienic [6] Family/Friends Church Reunion Community Class/School Commercial Other (specify):	Concert Jazz / Blues Rock / Pop Rap / Hip-Hop Gospel / Church Country Western Heavy Metal Other (specify):	Party Wedding/A Quinceans Birthday Banquet/I Graduatio Class/Sch Other (spe	era Dinner n ool	Meeting Meeting Training Public Forum Conference Business Prayer Other (specify):	Sport: Prac Gam Skill Cam	tice ne mament I Assmt	Specialized Event Street Parade or Run Street Parade or Festival Park Event or Festival Show (Ant/Theatre-Trade) Car Show (Restrictions) Free Speech Other (specify):
	THIS IS NOT A PICNIC	THIS IS NOT A CONCERT	THIS IS N	OT A	THIS IS NOT A MEETING		S IS NOT A RTS ACTIVI	THIS IS NOT A SPECIALIZED EVENT
Food & Beverage	Food (w) Food Sold Food Served NO FOOD Cooked on-site Prepared offsite	Alcohol Sold (ABC License, City Pe Alcohol Served/Co Time Alcohol is Ava From: Tr (Requires Council Apy NO ALCOHOL AT THIS EVENT	ermit, Liquor Liah nsumed (City Pe il able: o: uroual if on City S	mit) treets)	Open Flame Deep Fat Fryin Cooking with Open Flame Non-Cooking Open Flame Non-Flame Non-Flame Non-Flame	I wa in m BBC (See S on bu	HIS EVENT	Food is prepared on-site Not in an approved kitchen (such as TCC or LHSC) Given or sold to general public Health Permit Required (Due 20 Days Prior to Event
	Publicized [9]	Amplified Sound	Power Sou	(5)	Tent / Canopy /		(T)	Stages
Entertainment & Equipment	OPEN TO PUBLIC Flyers (Must Provide Copy) Printed Ads (Must Provide Copy) Websites or Online Postings: (Provide Address)	Speaking Singing Live Instruments DJ Radio/CD Recorded Music Non-amplified music only	Generator Output (kw): Quantity: (Supplemental i Req g output > Premises I (Supplemental i may be required	Permit 10km) Power Permit d)	YES ~ Describe (Supplemental Permi.	may be requir	(F	ty Mobile Stage (Non-Profite Only) Size "A" 36'x14' (Requives Size "A" 36'x14' (Requives) Size "A" 36'x18' (Requives) Size "C" 36'x22' Permit) Bring in Manufactured Stage: Stage: **Example ** **Example ***Example ** **Provide Spec fleations with Supplemental Permit) (Regains Inspection (I over 30')
	NO: ONLY BY INVITATION	NO AMPLIFIED SOUND	NO POWE NEEDED	ER.	NO TENTS, CA BOOTHS, OR I	NOPIES, ENDORS		NO STAGES AT THIS EVENT

	SPECIAL REQUESTS FROM RENTER			USE ONLY	Cancellation Policy	
Company Programmed Book and		Yes 1	10	Yes No	☐ I understand, that upon receipt of the written cancellation request, the refund, if	Please provide a written Description of event,
	Temporary Structures: (In addition to Tenti/Stages)	_ ,	. 1		applicable, will be processed as follows:	or any other details that
	Amusements (Nat allowed in Parks or Bldgs) Arches	88	3		• 90 Days + = No Penalty	the city may need to know abo
	Other (specify:)		5	<u> </u>	• 89-61 Days = Forfeit 50% of Fees	
	BBQs or Cooking Trailers: (From Front; Restrictions) Size:]		60-31 Days = Forfeit 75% of Fees 30 Days or less = Forfeit 100% of Fees	
			- 1		Insurance Requirement	
	Street Closure(s): (Requires Supplemental Permit; Fee)		o 1		Requires, unless otherwise stated, a	
	Vehicle Permit(s): (Limited Access on Park Turf; Fee)		- 1		Certificate of Insurance, naming the City of Tracy as "Additionally Insured."	
	Animals At Event: (Strict Restrictions Apply) List:		1		\$1,000,000 Per Occurrence General Liability Insurance	
	Signs/Decorations During Event: (Restrictions Apply)		- 1	00	☐ Provide my own Insurance Certificate	
	Size:		- 1		(See Information Page, "INS")	
			51		Purchase the Insurance Certificate from the City of Tracy. Note: Rates	
	List: (Zimiea Atalamin)		1		vary based on number of Attendees	
	Channel 26 to film event: (Limited Availability)		- i		and "Risk" Level of event. (See Information Page, "INS")	
	Water in containers exceeding 20 gal in capacity: (City water not available; State Requirements Apply)		- [Deposits Requirement	
		пг	- 1		Location / Participants No Alcohol W/Alcohol	
	List:				Meeting Rooms	
	INTERNAL USE ONLY				P-4 150 (T-4)4	
	SUPPLEMENTAL PERMITS REQUIRED			lo Done	Park 1-50 (Non Trad.)* S100 S100	
	Street Closure Permit [LVW] (All Street Events, Parade				Park 51-100	
	Tent/Canopy Permit/Inspection [To](Tent/Vendor/Flame				Park 201-300 S300 S300	
	Stage Permit [U] (All stages, As indicated on from				Park 301+	
	Generator/Electrical Permit [sv] (Output 10kw+/Request				Street Event/Parade S500 Deposit	
	Business License [ABDMN] (if Selling or Fundraising, not NF				* Note: Traditional Activity is defined as being normal park usage. Alcohol or	
	Internal Event Permit [00] (Internal Events, not meetings				anything requiring "further review"	
	Sports Field Permit [K] (For Field Reservations				requires Deposit for the rental. City Sponsored Event?	
	Health Permit (P) (Required if indicated on from	1	_		□ NO □ NOU (∞)	
			cs N	lo Done		
	ADDITIONAL REQUIREMENTS	, i r	7 .		Hosting City Department (List Contact):	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org (1) (All Org				Hosting City Department (<u>List Contact</u>):	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org (17) (All Org Proof of Non-Profit Status (A) (All Non Profit Org) [] [Hosting City Department (<u>List Contact</u>): MCYSN CMO DES	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org [17] (All Org Proof of Non-Profit Status [A] (All Non-Profit Org Event Map [1.01 UVW] (Ocalour events, Except simple picnic) [] [Hosting City Department (<u>List Contact</u>): MCYSN CMO DES ED	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org (**) (All Org Proof of Non-Profit Status (a) (All Non Profit Org Event Map (1,000 or (100 and Event Map (1,000 or (1,000) [Hosting City Department (<u>List Contact</u>): MCVSN	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org 123 (All Org Proof of Non-Profit Status 14) (All Non-Profit Org Event Map 1, cot 1244) (Outloor event). Except simple plants Notice to Property Owners 1244 2244 (All Parts events Recycling Bins (1874)126722 (May be required				Hosting City Department (<u>List Contact</u>): MCYSN	
	ADDITIONAL REQUIREMENTS Written Auch if o Act on Rehalf of Org. (r) (401 Or Periof of Non-Profit States (s) (48 Non Profit Org. Event Map (so rows) (Bodiece cents, Ecogra longle genit Nodice to Property Owners, (vol. 14 state cents) (48 state (so received genit so received genit s	0) [0]			Hosting City Department (<u>List Contact</u>): MCYSN	
	ADDITIONAL REQUIREMENTS Written Auth To Act on Behalf of Org (1) (411 Or) Proof of Non-Profit Status (418 Non Profit Org. Event Map (20 1900) (Ballow enter, Except simple ploid. Notice to Property Owners (2001) Keepcling Bins (1970-1802) (All stream owner) Excepting Bins (1970-1802) (All properties Bounded Common Org.) Organical Common Organic				Hosting City Department (<u>List Contact</u>): MCVSN	
	ADDITIONAL REQUIREMENTS Written Auch if o Act on Rehalf of Org. (r) (401 Or Periof of Non-Profit States (s) (48 Non Profit Org. Event Map (so rows) (Bodiece cents, Ecogra longle genit Nodice to Property Owners, (vol. 14 state cents) (48 state (so received genit so received genit s				Hoding City Department (List Cortex): MCVSN	
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	ADDITIONAL REQUIREMENTS Written Auch if o Act on Rehalf of Org. (r) (All On Profe Or Non-Profe I Status (a)) Event Map (a) twos (Rodinoc cents, Ecopt inspie point Notice to Property Owners, vos) (All area cents) Recycling Rim ((rem.oo2)) (Ally require Bonded Company Security (certwoo2)) (Ally require Bonded Company Part-A-Point ((rem.oo2)) (Ally require Bonded Company EMT - Medical Prepanded (rem.oo2) (Ally the require Emergency Vehicles Access (ver) (All and door cents)				Hoting City Department (List Contact): MCNN	

INDEMNITY, HOLD HARMLESS, AND DEFENSE AGREEMENT

Permitee shall indemnify, defend, and hold harmless the City of Tracy (including its elected officials, officers, agents, volunteers, and employees) from and against any and all claims, demands, demands, damages, liabilities, costs, and expenses (including court costs and attomey's fees) resulting from or arising out of Permitee's performance of the activities permitted under the Permit ob which this Agreement was required as part of the application process.

I declare that I am authorized to make this application and to agree to this Indemnity, Hold Harmless, and Defense Agreement, and, to the best of my knowledge and the belef, all the information given herein is true, accurate, and complete. I have read and undestand that above Indemnity, Hold Harmless, and Defense Agreement and understand that if this application is approved, that this agreement shall be building upon myself and the organization group in present. By signing this Agreement, I ACKNOWLEDGE THAT I HAVE BEEN AFFORDED THE OPPORTUNITY TO HAVE COUNSEL OF MY CHOOSING ADVISE ME, AND THAT I HAVE READ AND UNDERSTAND AND VOLUNTARILY AGREE TO THIS INDEMNITY, HOLD HARMLESS AND DEFENSE AGREEMENT.



D) Create a "Weekly Facility Report"

- i) Clearly communicate the **same information** to all staff: facility attendants, office staff, and maintenance staff.
- ii) Utilize your facility booking software (if you have it) to spit out the report.
- iii) Weekly seems to be the right time frame. Example: Cut off all rentals on Wed for the following week (Sat-Fri).

SUMMARY OF IDEAS DISCUSSED:

- A) Quality Brochures (Photos / Clear & Concise / Selling Your Facilities)
- B) Flexible Facility Information Pages (Cover Page / Detail Pages)
- C) Rental Application Methods (One-Stop-Shop / Items to Include)
- D) Weekly Facility Reports (Cut off Rentals on WED for Following Week)

TODAY'S SESSION OBJECTIVES (summed up)

- 1) PROCESS ORGANIZATION
- 2) DEFENSIBLE RENTAL FEES
- 3) POLICY CONSIDERATIONS



- i) What is meant by "cost per square foot per hour"?
 - a) Take the room's current hourly fee (assuming you charge per hour fees) and divide by the square footage
 - b) Example = small meeting room at 600 square feet, that rents for \$18/hour, would be \$.03 (3 cents) per square foot per hour [\$18/600=\$.03]



- ii) How to make the transition from a current fee structure that is not based on square footage
 - a) First, determine current "costs per square foot per hour" for all rental rooms. (using excel to do this)
 - b) <u>Second</u>, examine the results to find similarities and **create 2 groups** (1 for large rooms, 1 for small rooms)



- ii) How to make the transition from a current fee structure that is not based on square footage
 - c) Third, land on a consistent "cost per square foot per hour" for each grouping (Use excel). Do this by testing various dollar amounts and comparing what the market will bear as a rental price for each room in that grouping.



- ii) How to make the transition from a current fee structure that is not based on square footage
 - d) Fourth, as you settle on a solid "cost per square foot per hour" for each grouping (large rooms or small rooms), lock it in as your "Price Point" for future buildings for that grouping. The "Price Point" is your "multiplier".



- ii) How to make the transition from a current fee structure that is not based on square footage
 - e) Example for small meeting rooms (up to 1500 square feet)

 Price Point = 2 cents/sqft/hour (This is the multiplier)
 - > Room A = 400 sq ft = \$.02 q ft = \$8/hour rental fee
 - > Room B = 1,400 sq ft = \$28/hour rental fee



B) Distinguish Price Points between these two groups:

- i) <u>Large</u> Rooms vs <u>Small</u> Rooms
 - a) Set a square foot range for each grouping
 - b) <u>Large Rooms</u> = Lower Price Point (Cost/Sqft/Hour), yet will still have a higher hourly fee due to room size.
 - c) <u>Small Rooms</u> = **Higher Price Point** (Cost/Sqft/Hour), yet will have a **lower hourly fee**.



- B) Distinguish Price Points between these two groups:
 - ii) Old Buildings vs New Buildings
 - a) Set different Price Points for each category
 - b) Old Buildings = Lower Price Point (Cost/Sqft/Hour)
 - New Buildings = Higher Price Point (Cost/Sqft/Hour)

C) Distinguish Rental Fees between these groups:

- i) <u>Weekend</u> vs <u>Weekday</u>
 - a) Typically, set Weekday Price Point first, then determine a percentage increase for the Weekend
 - b) <u>Example</u>: Weekend = 50% of Weekday, plus Weekday



C) Distinguish Rental Fees between these groups:

- ii) Non-Profit Rate vs Private Rate vs Commercial Rate
 - a) PREFERRED METHOD: Set Private Price Point first, then determine a percentage decrease for Non-Profit, and a percentage increase for Commercial

<u>Example</u>: Non-Profit = 40% discount from Private

<u>Example</u>: Commercial = 40% increase from Private

RECREATION SOLUTIONS FACELLEN

2) ESTABLISH A DEFENSIBLE FEE STRUCTURE

D) Tips for success with this process

- i) Utilize Excel to do the behind-the-scenes math
- ii) Round the end-result fees to nearest dollar
- iii) Involve other staff with the process
- iv) As you take the updated fee structure to your elected officials for approval, know it is defensible:
 - a) <u>Based on Square feet</u> / <u>Price Points</u> / <u>% Increases</u>



EXCELLENT FACILITY RENTAL MANAGEMENT

2) ESTABLISH A DEFENSIBLE FEE STRUCTURE

- A) Base fee on Building's Square Footage (COST per SQFT per HR)
- B) Distinguish Price Points (Small/Large, Old/New)
- C) Distinguish Rental Fees (Weekday/Weekend, NP/PR/CM)
- D) Tips For Success with process (Excel, Rounding, Get Consensus)

TODAY'S SESSION OBJECTIVES (summed up)

- 1) PROCESS ORGANIZATION
- 2) DEFENSIBLE RENTAL FEES
- 3) POLICY CONSIDERATIONS (x9)

BASIC RENTAL POLICIES
OPERATIONAL POLICIES
BOOKING WINDOW POLICIES



A) CANCELLATION POLICIES

- i) Many different ways to approach this topic
- ii) Here is one method I found helpful = "90/60/30 Day Policy"
 - > Written cancelation required
 - > 91+ days = No Penalty
 - > 90-61 days = Forfeit 50% of fees
 - > 60-31 days = Forfeit 75% of fees
 - > 30 days or less = Forfeit 100% of fees



B) ALCOHOL POLICIES

- i) Options: Allow or Not Allow
- ii) Options: Limited Time Frames (Not Recommended)
- iii) Increase Deposit Amounts (For events with alcohol)
- iv) Liquor License (Required for "Selling" alcohol)



C) EVENT LAYOUT POLICIES = REQUIRED!

- i) Even indoors, as it helps with communication of the event. Not needed for simple meetings
- ii) Especially outdoors (park events)
 - a) Give them a generic map of the Park
 - b) Have them draw their event on the map



D) OPTIONS FOR ROOM SET UP

- i) PT staff: Have PT staff do it, build it into fee
- ii) Event Holder: Have event-holder (renter) do it



E) OPTIONS FOR FACILITY ATTENDANTS

- i) Stay with facility for duration of event
 - Attendant(s) are only able to do one event at a time

ii) Check-In Renters, Visit Periodically, Be there at Close

- Attendant is able to handle multiple rentals at once
- Priority for larger events or high-profile events
- Use agency vehicle



- F) RENTAL OF OTHER FACILITIES: NOT BUILDINGS/PARKS
 - i) <u>Streets</u>
 - ii) Parking Lots (base rate, plus a per slot fee, plus recovery of agency costs, agency to determine availability)
 - iii) Playgrounds (nope)
 - iv) Courts (basketball/tennis/etc.) (leagues/tournaments)
 - v) Mobile Stage



G) "SIMPLE RENTAL" VS "FURTHER REVIEW"

- i) <u>Simple Rental</u> = Processed "while-you-wait", All fees paid, No missing information, Nothing that triggers a requirement for "further review". AKA "Quick Book"
- ii) <u>Further Review</u> = Any events requiring event layouts or additional permits, outdoor rentals with more than 100 attendees, non-traditional use, applications requiring review by other agency departments



H) BOOKING WINDOW ("DEADLINE TO RESERVE"):

- i) <u>Standard Policy</u> = All rental requirements must be completed by 20 days prior to event (at the minimum)
- ii) Quick Book Exception = Only for "Simple Rentals". Must be completed by Wed for the following week (see Weekly Facility Report)



I) BOOKING WINDOW ("LENGTH OF BOOKING"):

- i) Large Rooms / Large Parks = Some Limits on Booking Length
 - > 9 dates in 3 Months
 - > Goal: To give more opportunities to the community

RESERVATION PRIORITY:

- * Agency events (18 mon out),
- * Non-Profit Groups (12 mon out),
- * Others (10 mon out)



I) BOOKING WINDOW ("LENGTH OF BOOKING"):

- Small Rooms = Consecutive Bookings
 - > As many dates needed within a calendar year
 - > Goal: To facilitate small groups who meet weekly

RESERVATION PRIORITY:

- * All requests for following year, are collected in April.
- * May 1, these are reviewed & entered into system.
- * After May 1, first-come-first-served

PAYMENT PLAN AVAILABLE:

> \$5 added to each payment



EXCELLENT FACILITY RENTAL MANAGEME

3) FACILITY RENTAL POLICY CONSIDERATIONS

Booking Windows

Insurance Requirements



CITY OF TRACY **BOOKING WINDOWS**

BKG





CITY OF TRACY INSURANCE REQUIREMENTS

ISURANCE: A Certificate of Insurance must be provided meeting the outlined Insurance Requirements. Renters can purchase insurance from City oost events. Rates vary based on number of Attendees and "Risk" Level of event. Or Renters can provide their own certificate of Insurance. PURCHASING INSURANCE FROM THE CITY OF TRACY: NO ALCOHOL Over 3,000: Get Quot 1,501-3,000 ppl: \$346.00 501-1,500 ppl: \$237.59 Over 3,000: Get Que ,501-3,000 ppl: \$449.25 501-1,500 ppl: \$289.22 CLASS I (For complete listing, see HUB's Schedule of Hazard/Risk) Classes, Art Shows & Festivals, Auctions, Award Presentations, Business Meetings Banquets Dinners Results Pageants Civic Club Meetings 51-500 ppl: 1-50 ppl: \$156.02 51-500 ppl: \$176.67 1-50 ppl: \$145.70 Weddings Receptions, Seminars, Youth Gathering (See HUB Schedule) CLASS II (For complete listing, see HUB's Schedule of Hazard/Risk) Street Closures, Concerts (See HUB), Dances (See HUB), Parades, Religious 501-1,500 ppl: \$329.48 501-1,500 ppl: \$381.11 Assemblies, Picnics (Except with <51 ppl, with traditional activity), Outdoor 51-500 ppl: \$212.81 1-50 ppl: \$192.16 exhibitions or Markets or Social Gatherings, Youth Gathering (See HUB) Over 3,000: Get Quot 1,501-3,000 ppl: \$849.86 Over 3,000: Get Quote 1,501-3,000 ppl: \$1,159.61 CLASS III (For complete listing, see HUB's Schedule of Hazard/Risk) Animal Shows, Carnivals (no rides), Community Fairs, Ethnic Celebrations, 501-1,500 ppl: \$551.47 501-1 500 npl: \$816.82 Festivals, Political Rallies, Scouting Jamborees, Street Fair, Union Meeting oos, Livestock Shows, Youth Gathering (See HUB Schedule) CLASS IV or V (See HUB's Schedule of Hazard/Risk) Sporting Activities (See HUB Schedule). Overnight Camping or Event INELIGIBLE ACTIVITIES (See HUB's Schedule) All Events: N/A All Events: N/A orting Activities (See HUB Schedule), Concerts (See HUB Schedule), rnival Rides, Pyrotechnics, Rodeo, Boxing, Wrestling, Hockey, Contact Carate or Contact Marital Arts, Jousting, Ballooning, Balloon Rides REQUIREMENTS The City of Tracy requires that certain uses of the facility will dictate the need for liability insurance against claims resulting from injuries to nersons damages to property, which may arise from or in connection with the renter's use of the facility. A certificate of insurance is required and must b submitted twenty (20) calendar days prior to the event. The following items are required on the insurance certification Insured's name is the same as listed on facility rental application
 Minimum of \$1,000,000 General Liability Insurance, and \$2,000,000 Aggregate (The City reserves the right to increase this requirement for any event, Name The City of Tracy as "Additional Insured" Specify the date, time and location of the event Minimum of 10 days cancellation notice **If serving or selling alcohol, a host liquor liability endorsement to the user's general liability is required. ***If selling items of any kind, a product liability endorsement to the user's general liability is required. Certificate holder: City of Tracy / Parks & Community Services Department 400 East 10th Stree Tracy, CA 95376 PLEASE MAIL OR FAX THE CERTIFICATE OF LIABILITY TO: Parks & Community Services Department 400 E. 10th Street, Tracy, CA 95376 FAX: (209) 831-6218



EXCELLENT FACILITY RENTAL MANAGEMENT

3) FACILITY RENTAL POLICY CONSIDERATIONS

BASIC RENTAL POLICIES

CANCELLATION POLICIES (90/60/30)

ALCOHOL POLICIES (Deposit)

EVENT LAYOUT REQUIRED (Always)

OPERATIONAL POLICIES

ROOM SET-UP METHODS (Renter/Staff)

USE OF FACILITY ATTENDANTS (Some/All)

RENTING OTHER FACILITIES

(Streets, Parking Lots, Sports Courts, Mobile Stage)

BOOKING WINDOWS

SIMPLE RENTAL (Quick Book) VS FURTHER REVIEW (+ Requirements)

DEADLINE TO RESERVE

(Min 20 days out) (Quick Book Exception)

LENGTH OF BOOKING
LARGE ROOM (9 dates in 3 months)
SMALL ROOM (Consecutive)



- 1) Explore excellent ideas to ORGANIZE THE PROCESS for your Facility Rental Reservations
- 2) Analyze excellent ways to establish **DEFENSIBLE RENTAL FEES**, based on building square footage and "price-points"
- 3) Examine a dozen rental **POLICY CONSIDERATIONS**, some that you may not have thought of before

Working With Your Maintenance Staff

SAME DEPARMENT

DIFFERENT DEPARTMENT

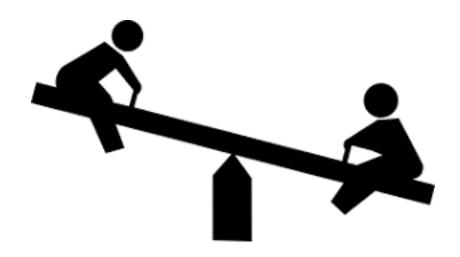


MAINTENANCE

Wants to keep people
OFF THE GRASS
To keep it healthy

RECREATION

Wants to put people
ON THE GRASS
To make use of the park.



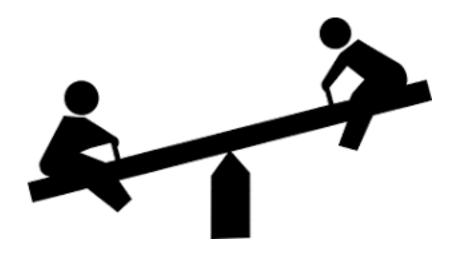


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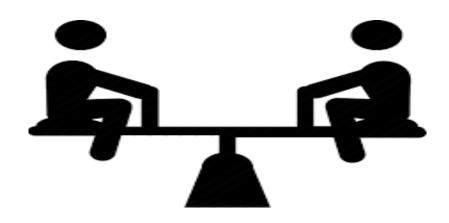


MAINTENANCE

Wants healthy facilities that are well utilized by the community

RECREATION

Wants healthy facilities that are well utilized by the community





Challenges to reaching the goal

- > Recognize that we all have the same goal
- > Recognize that the biggest contributor to not being balanced is a LACK OF COMMUNICATION

I experience this problem first-hand, when I landed my first full-time job in Recreation





Ideas: Make Communication Happen

Find ways to meet regularly

- > Maintenance Staff & Recreation staff together
- > Better to meet a park, instead of in a conf room

Find a way to "Do things together"

- > Perhaps something not job related
- > Perhaps do a "day in the life of" video





A day in the life of Maintenance Staff





How does Recreation Staff contribute to a well used facility?

By planning programs, special events, and classes to be in the parks and community centers.

Marketing and Promotion of programs will serve to make the community aware of the opportunities available





Creating Parks and Facilities to be Community Gathering Places

What's Community Gathering Place?

More than just a "place where the community gathers"

- > Where people meet people
- > Ideas are exchanged
- > The place to be; folks want to be there, they look forward to it, and find ways to get there





Creating Parks and Facilities to be Community Gathering Places

Why Are
These
Gathering
Places
Important?







Creating Parks and Facilities to be Community Gathering Places

How Does This Reduce Vandalism?

A well used park is a safer park

Vandals do not tend to do their thing when there are other community members in the same area

Examples = Disc golf expansion, Old school house, Service Org near troubled park, Park Watch, etc.





FACILITY RENTAL MANAGEMENT STAFF

EXCELLENT WORKING WITH MAINTENANCE

Mark Honberger, Director

REMARKABLE RECREATION SOLUTIONS

(928) 278-8035 / marknrec@gmail.com

remarkablerecreationsolutions.com



EXCELLENT FACILITY RENTAL MANAGEMENT



ASSIGNMENT FOR WEEK 5

REACH OUT TO YOUR MAINTENANCE CREW

Strive to improve the lines of communication.

Show interest in their work.

Report back on the results of your efforts.

BOOT CAMP ATTENDEE PAGE

- Sent the Link via email
- https://remarkablerecreations.com/bcxca0321

Here you will find:

- Copy of the PowerPoint
- Other vital info from that week's Boot Camp class



SEE YOU NEXT WEEK! WEEK #6 = APR 25, 2024 THU 1PM EST



RECREATION **PROFESSIONAL BOOT CAMP**

This RECREATION PROFESSIONAL BOOT CAMP will provide you with the foundation you need to THRIVE as a Recreation Professional. We will explore the theories of recreation, and give you hundreds of tangible "take-home" ideas to put those theories into practice. This Coaching Series will ACTIVATE YOU, so you can ACTIVATE YOUR COMMUNITY. We will be investigating program areas that you might not be engaged in yet, thus LAUNCHING the next phase of your career.

FORMAT

Online Group Webinar— LIVE!

8 Sessions / Once a week / 1.5 hours per session Same day and time each week / Total of 12 hours

INVESTMENT

A Single Webinar Session is typically \$40. This 8 Session Series = \$240 (8 for the price of 6) (Equal to \$30/session or \$20/hour)

DISCOUNTED FOR LIMITED TIME ~

Super Discount = 60% OFF = NOW \$96 (Equal to \$12/session or \$8/hour)

BENEFITS (THE RETURN ON INVESTMENT)

- Perfect for new Young Recreation Professionals
- Insight into the Profession's Principles & Practices
- •Build a foundation for launching your Rec Career
- •Invest in Yourself and Build Expertise (\$380 Value)
- •100's of Take-Aways to Implement (\$900 Value)
- •8 Sess (12 hrs) of Recreation Coaching (\$480 Value)
- •Plus, receive a Resume Review & Input (\$200 Value)
- •Plus, receive Certificate of Completion (\$100 Value)
- After series, you get free access to 6 of the once-a-
- month Check-Ins ("Rec Quest Cohort") (\$240 Value)
- •Mentor for Life ("*Iust a call away*")

SERIES DATES 3/21-5/9 (2024)

REMARKABL RECREATION SOLUTION THU's @ 1pm (EST) 8 Sessions / Online

#RPBC24001





This introductory session provides a quick overview of the Recreation Profession, showing both the "Principles" and the "Practice" of providing recreation to your community. We will look at the WHY of recreation being essential. We will take a short tour of the history of Parks and Recreation in the United States. We will learn the WHAT of assessing our community needs, to then align our services to best meet those needs by determining our Core Services. We will discover what our message is and learn how to best put that message in front of our community by creating Agency Ambassadors.

A STRATEGIC APPROACH TO CONTRACT INSTRUCTORS



Here we introduce the concept of being tegic in our profession. Then, with that framework in mind explore the best practices for implementing Contract Instr ors on a wide scale. As a program area, Contract Instructo. an reach all ages, all demographics, all cultures. This proarea can significantly impact your Agency's fiscal outlook. ocreasing Cost Recoveries and decreasing General Fund Subwhile accomplishing your Agency's Mission to meet your co We will explore the best methods and practices for take Contract Instructor Program to the next level.

THE HEALTHY HABITS MOTIF, & THE CONNECTIONS CONCEPT



The motif of "Healthy Habits" should run through all recreation programs. We will explore what Healthy Habits are (it's much more than you might think) and why they are so vital. Then, we dive into the 3 different types of creative HEALTHY HABITS CAMPAIGNS, aimed at a thriving community. We will explore the concept of "CONNECTIONS": (1) Helping our community connect with one another, (2) How to connect with our elected officials, & (3) Connecting with our profession. At the end, we will activate our own Personal Leadership Philosophy and Check-In with the Recreation Professional Job Competencies.

WOW FACTOR: UNLEASHING CREATIVITY IN THE RECREATION PROFESSION



JUST WOW: We will dig into what makes a Wow Factor and we will learn how to accomplish that Wow without losing our foundational mission. HOW TO WOW: We will investigate how Wow can be Factored into programs and facilities, by creating an Agency that values Innovation and Incubates creative ideas. BE A WOW FACTOR(Y): Discover how to keep churning out Wow-Ness as we explore dozens of creative real-life examples for adding Wow on a Budget. Then, we will practice Activating Our Creativity. At the end, we will investigate how to implement the Continuous Improvement Model.

EXCELLENT FACILITY RENTAL MANAGEMENT



Even if you do not currently manage your Agency's Facility Rental Program, there are two good reasons to invest the time to understand this service: (1) You may find yourself in charge of facilities in the future, (2) Every program you run will be utilizing a facility, so it is vital to know what goes into managing it. We will explore the best practice methods for organizing the rental process. We will create a defensible rental fee structure based examine a dozen cuve policy considerations. We will invest etter ways to work with, and connect with, the maintenance star

PARTNERING WITH COMMUNITY GROUPS, WEEK 6 & BRANDING YOUR AGENCY



Partnering with Community Groups is a "Best Practice" that can result in new programs, new facilities, new volunteers, and increased community safety. We will investigate how to negotiate with community groups. We will look at how to set up Partnership Agreements that exchange "equal value" between the two parties. Then, we will look at the pros and cons of dozens of real-life partnership examples. After that, we will discover the steps for determining your agency's Brand, knowing that Branding is a vital first step before Marketing your programs.

MANCE MEASURES, SIECTIONS



Tracking Performance measures are to turn basic data into vital information that tells our Agency's Story, and highlights our Agency as an "Essential Service" to both our Elected Policy Makers and the community. We will discover the difference between outputs and outcomes. Then, we will cover some unique ideas for accomplishing Budget Projections. We will dive into the Recreation Program Planning Worksheet, that captures data from each single program, so we can build up to an Agency-Wide Budget. After that, we will use the Benefits Pyramid to establish a defensible pricing strategy for setting programs fees.

REVENUE GENERATION IN PARKS AND RECREATION



It is vital that Recreation Agencies press forward in their efforts to generate additional Revenue, instead of just passively "hoping" for more participants to register for the recreation programs. We will dive into 50 to 60 ideas for generating revenue to help your agency THRIVE! Some of these, you are likely already doing, but may need to think about them in new ways. Others will be new ideas that you can put into practice starting tomorrow. By increasing revenues, we allow our agency to have more resources available for other programs and we help our agency to reach its mission.

REMARKABLERECREATIONS OLUTIONS.COM



SEE YOU NEXT WEEK! WEEK #6 = 4/25 THU, 1PM EST PARTNERING WITH COMMUNITY GROUPS

